



# Medco By Mail Order Form



## Benefits Provided by UnitedHealthcare

### For Refills

To order from our Web site: [www.myuhc.com](http://www.myuhc.com). Have your Subscriber number and Prescription (Rx) number on hand. Your 12-digit Prescription or Rx number can be found on your refill slip.

To order by phone: Call **1 800 4REFILL** (1 800 473-3455) to use the automated refill system. Have your Subscriber number and your refill slip with the prescription information ready.

To order by mail: Include your refill slip(s) with this form. Do not complete the Patient Information section for refills.

### For New Prescriptions

Fill out one line of the Patient Information Section for each new prescription you send. Be sure to include the patient's full name,

date of birth, and address, along with the doctor's name and phone number. Be sure your prescription is written for a 90-day supply with refills.

### For All Mail Orders

Place all prescriptions and refill slips together with this completed order form and your co-payment in the enclosed return envelope. Be sure to fold the form as indicated so the address on the bottom right shows through the window.

### If You Need Additional Help

Call Customer Service at the number on your ID card.

See the back of this form for additional instructions.

## Customer Information

RxGrp: UHEALTH      Subscriber #: \_\_\_\_\_

Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

Street Address: \_\_\_\_\_

City, ST, ZIP: \_\_\_\_\_

Daytime telephone   

Evening telephone   

Shipping address if different from your mailing address

Check if  Temporary  Permanent

\_\_\_\_\_  
\_\_\_\_\_

## Patient Information—Complete one line for each new prescription (Do not complete for refills)

Patient name and Medicare B number (if applicable)	Patient's relation to plan subscriber (fill in one)	Sex	Birth date M/D/YYYY	Doctor name and phone number	Does patient have any other prescription plan?
1	Self <input type="checkbox"/> Spouse <input type="checkbox"/> Dependent <input type="checkbox"/>	<input type="checkbox"/> M <input type="checkbox"/> F	/ /		<input type="checkbox"/> Yes <input type="checkbox"/> No
2	Self <input type="checkbox"/> Spouse <input type="checkbox"/> Dependent <input type="checkbox"/>	<input type="checkbox"/> M <input type="checkbox"/> F	/ /		<input type="checkbox"/> Yes <input type="checkbox"/> No
3	Self <input type="checkbox"/> Spouse <input type="checkbox"/> Dependent <input type="checkbox"/>	<input type="checkbox"/> M <input type="checkbox"/> F	/ /		<input type="checkbox"/> Yes <input type="checkbox"/> No

## Order Information

Total number of medications in this order (including all refills and new medications)

Subtotal of this order \$

Optional expedited shipping \$9.00 per order (subject to change)

Total enclosed (do not send cash) \$

Paying by Credit Card?  Visa  MC  Disc/NOVUS  AmEx  Diners

CREDIT CARD NUMBER  
M   Y

EXPIRATION DATE      CARDHOLDER SIGNATURE  
 Check here to have all orders billed to your credit card.  
By doing so, you authorize Medco to keep your card number on file and bill future orders and any outstanding balances directly to your credit card. To enroll by phone, please call **1 800 948-8779**.

You can check your mail order co-payments online at [www.myuhc.com](http://www.myuhc.com). Ask your physician to write your prescription for a 90-day supply with refills when appropriate. You will be charged a mail order co-payment regardless of the days supply written on the prescription. Please be sure that your physician writes your prescription for a 90-day supply, not a 30-day supply with 3 refills.

Paying by check? Write your Subscriber number on your check or money order made payable to Medco.

MEDCO  
PO BOX 747000  
CINCINNATI OH 45274-7000

FOLD BACK HERE

FOLD BACK HERE

### **Please take a minute to make sure...**

- **You have included your doctor's signed prescription form and filled out the patient information on the front of the order form for each new prescription.**
- **You have either filled out the credit card section on the front of this order form or included a check or money order for the required co-payment.**
- **You have written your Subscriber number on any check or money order.**
- **The Medco address on the front shows through the window of the return envelope.**
- **You have filled out the Health, Allergy, and Medication Questionnaire. This information will help Medco better serve your prescription medication needs.**
- **Your prescription is written for a 90-day supply with refills.**

### **Medication delivery**

Your medication will be delivered to you within 7 to 11 days after you mail your order.

### **Expedited shipping available**

For an additional fee, your order will be shipped by an expedited service offered to your area. This option must be chosen when you make the order, and cannot be applied after an order is already processed.

### **Additional instructions**

If you elect to have this and all future orders automatically charged to your credit card by checking the box on the front or enrolling by phone, bear in mind that the automated payment plan feature will apply to all mail order pharmacy orders. Also note that we can only keep one credit card on record.

You may have a balance limit on your plan account. If you do, once your unpaid balance exceeds that limit, no additional orders will be processed until the balance is paid.

You can call **1 800 948-8779** anytime to enroll in our automated payment plan, change the credit card on file, check your account balance, or pay by phone using a credit card.

Ohio Law allows a less expensive, generically equivalent drug to be substituted for certain brand-name drugs unless you or your physician direct otherwise.

### **Get more information from our Web site**

Visit us at [www.myuhc.com](http://www.myuhc.com).

### **To all Medicare Beneficiaries whose private health plan has elected to be billed primary for Medicare Part B covered drugs:**

By choosing to use Medco's mail order pharmacy to fill your prescription, you are choosing to use the prescription medication coverage provided by your group health plan. Medco will process your prescription under your group health plan coverage, independent of the Medicare program, and no claim will be submitted to Medicare. If you believe that Medicare may also provide coverage and would like Medicare to pay for your prescription, you should go to a Medicare-participating pharmacy in your area. For a list of convenient Medicare-participating pharmacies, please call your local Medicare carrier or **1-800-MEDICARE**. If you have any questions about the difference in coverage between your group health plan coverage and Medicare, please call the number on your ID card.